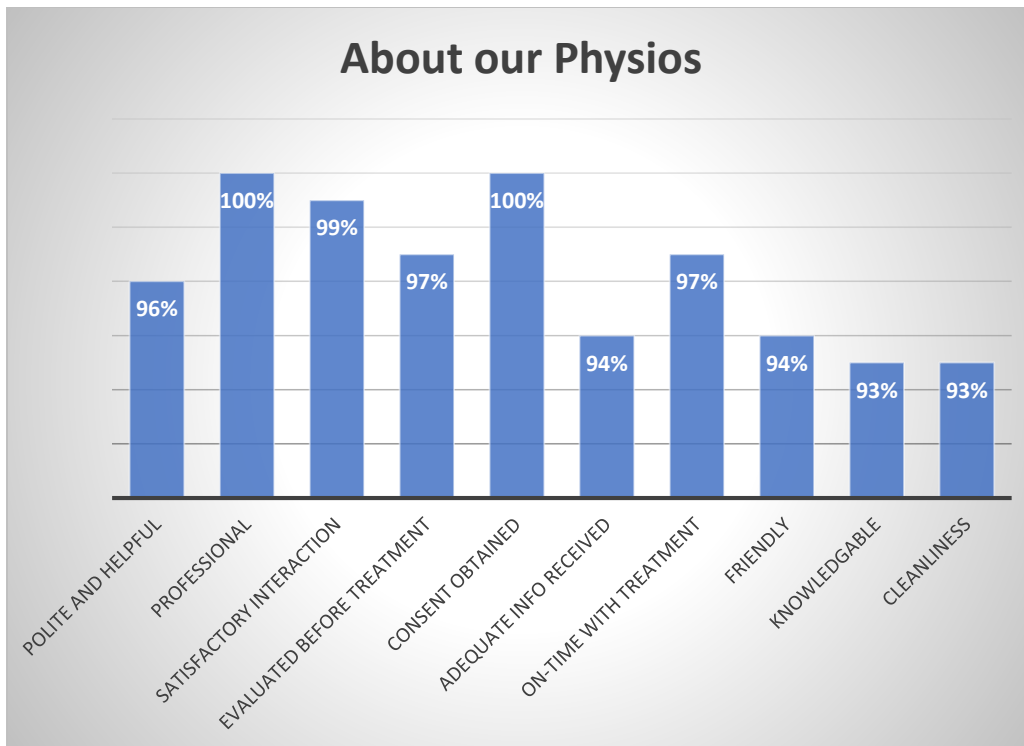


PATIENT SATISFACTION QUESTIONNAIRE: Statistics for year-end Feb 2024

How does TEAM 211 Rate when we ask our clients – All feedback is anonymous.

When asked to describe our services, the top answers were:



Comments from our patients:

“Professional and friendly environment.”

--- Anonymous

“More people should know of the value added.. especially with seasonal changes... sinusitis where you clear me over a few days, but so many people take medicines and suffer for weeks. People tend to associate physiotherapists with injuries and mobility...”

---Anonymous

“Ek het seer gekry by die werk (IOD) toe was ek verwys deur my dokter. Marieta wat my behandel het was so dierbaar en so professioneelen so mooi als vir my verduidelik. Was altyd so vriendelik en as ek sukkel my so mooi gewys wat ek presies moet doen. Ek sal hulle almal sterk aanbeveel julle sal nie spyt wees nie. Ek was behandel vir my enkel was ‘n paar maande, maar ek is nou weer op my voet en kan weer vrylik rond beweeg. Marieta, baie dankie vir jou excellent diens en al jou Geduld met my.”

---Anonymous

“No further recommendations. Great service from caring staff. Overall a great service received.”

---Anonymous

“Service was excellent!”

---Anonymous

“Elardi is great at her job! Truly an asset to your business.”

---Anonymous

“We were extremely impressed with the treatment and the improvement after treatment.”

---Anonymous

“Marieta handled my treatments and was very professional and friendly. She made coming in for my treatments during a concerning health bout enjoyable and kept me informed all the way. Truly a pleasure dealing with her.”

---Anonymous